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To:

All DEWA Enrolled Consultants & Contractors

Dubai

Enhancement in Getting Electricity Connection Services

Dear Valued Builders,

DEWA has introduced a **unified application system** through its portal that combines **Electricity Network Services** into a single process. This Enhancement builds on the successful implementation of **Phase 1 integration with Dubai Municipality via the Build in Dubai platform**, aimed at delivering a more seamless and efficient customer journey.

The new system will include the following changes:

- **Getting Electricity Permit & Connection**

Single application which bundles the two services “**Building No Objection Certificate and Getting Electricity Connections**” for seamless and proactive experience.

- **Plot Utilization NOC (No Load)**

DEWA online service available to DEWA-enrolled builders, introduced to provide clearance for construction or plot-related activities that do not require electrical load.

- **LV Network Design Approval**

The Service to ensures that the proposed electrical network is technically feasible, optimally planned, and aligned with infrastructure requirements.

Awareness & Training Sessions

To ensure smooth implementation of the enhanced services, **two online awareness sessions will be arranged** for enrolled consultants and contractors.

Participants are invited to **select the session that best suits their availability**, and detailed scheduling information will be shared separately.

Important Notes

- The new unified system will **replace the existing sequential process**.
- Further details regarding the transition of ongoing applications will be communicated in the workshops.
- All stakeholders are requested to ensure alignment and readiness within their respective organizations.

We highly value your continued cooperation and support as we work together to enhance the efficiency, quality, and reliability of electricity services across Dubai.

For Dubai Electricity & Water Authority



Rashed Humaidan
EVP - Distribution Power