



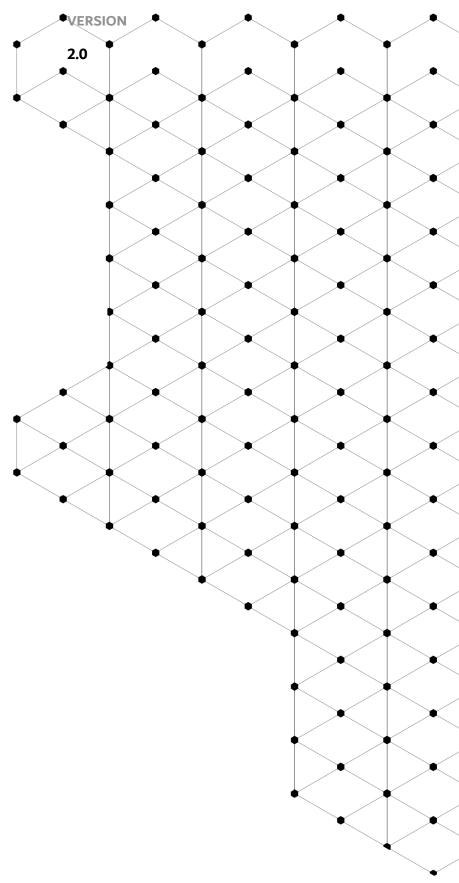


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Overview

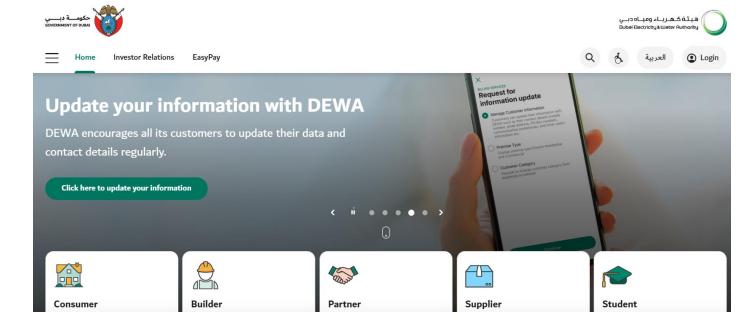
The aim of this Tutorial is to learn how to update the Company profile on supplier portal.

1.1 Service features

- 1. DEWA website navigation and supplier login
- 2. Update Company Details
- 3. Track Company Profile Update Application
- 4. Sustainability Screening Survey

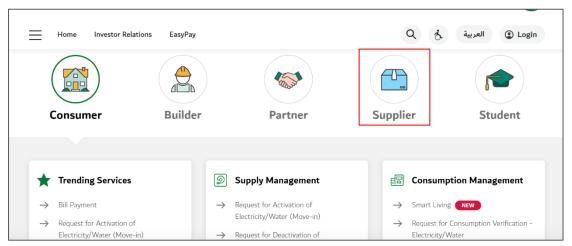
1.2 How to request

1.2.1 DEWA Website Navigation and Supplier login

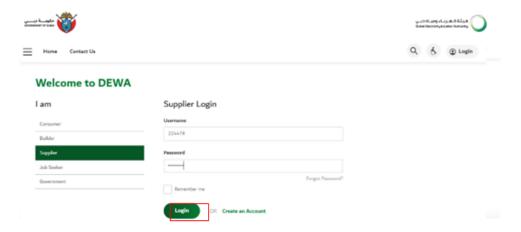


User Action: To access DEWA website, user can access https://www.dewa.gov.ae/en/supplier link to access this portal



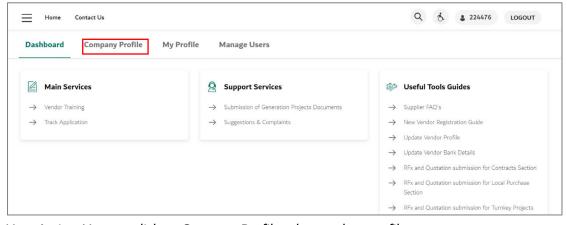


User Action: Scroll down and click on Supplier to access the supplier portal.



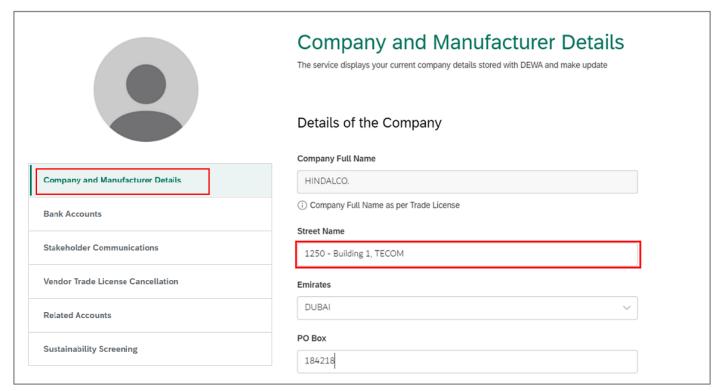
User Action: Enter your user Log in Details and click on Login

1.2.2 Update Company Details



User Action: You can click on Company Profile tab to update profile.





User Action: You can click on Company and Manufacturer details.

Field Details

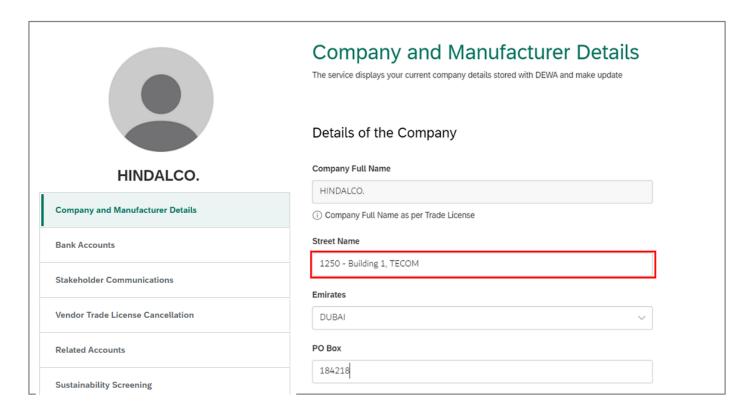
1. Mandatory fields

- a. Details of Company (Street Name, City, PO Box, Country)
- Details of Trade License (Issuing Authority, Trade License Number, Trade License Expiry date, Turnover Amount (AED), VAT Registration Number, Vat Region)
- c. Other Company Details (Sponsor Name, Company Authority, Category)

2. Display Only fields

- a. Details of Company (Company Name)
- b. Details of Trade License (Issuing Authority, Trade License No., Trade License Issue date)
- c. Other Company Details (Company Activity)

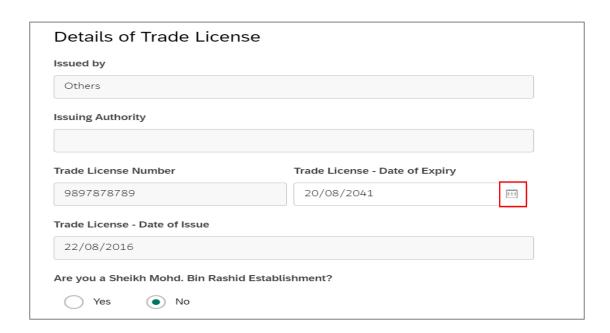




User Action: You can enter company street name is the same field.







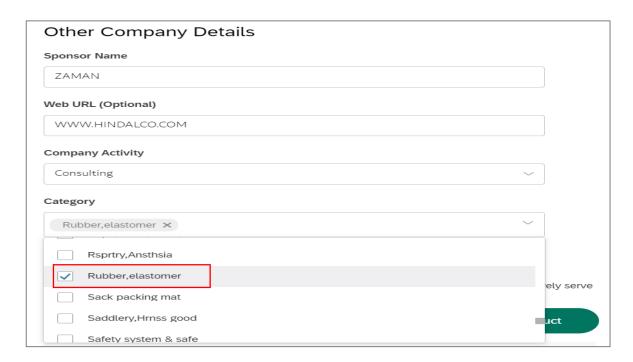
User Action: Update Trade license expiry date.



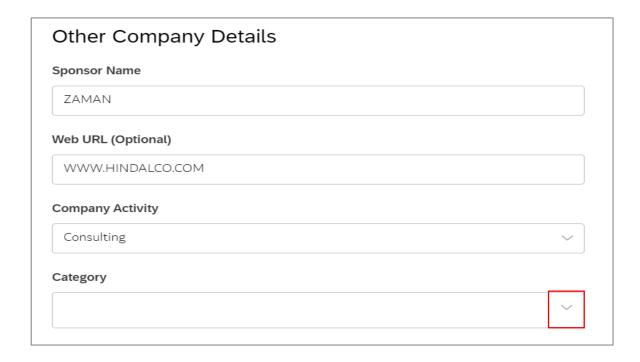




User Action: Enter Sponsor Name.

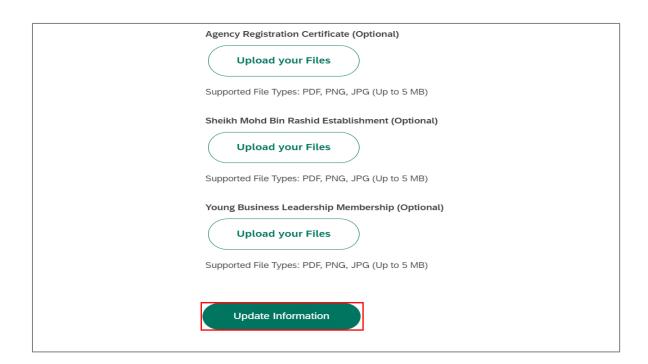


User Action: Select Category from category list.

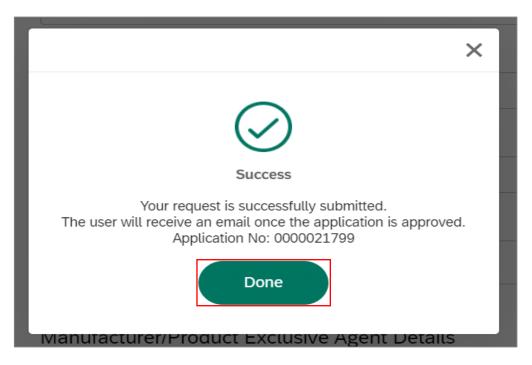


User Action: For ex. Rubber, elastomer selected as category.





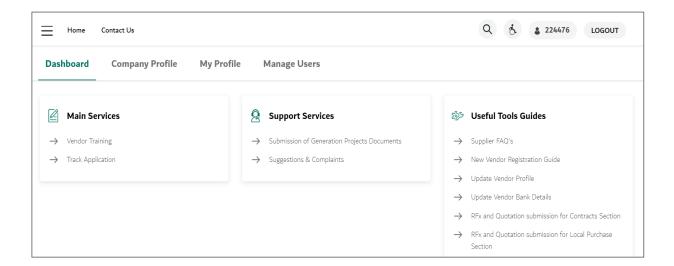
User Action: Click on Update Information button to submit the details.



User Action: Click on Done button to submit the details.

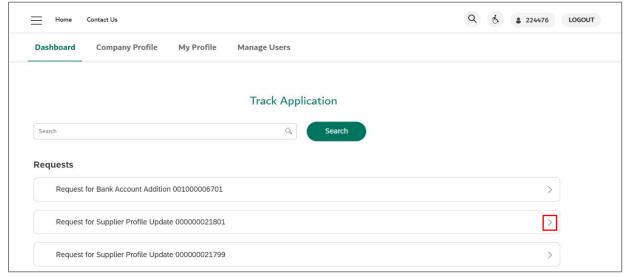






1.2.3 Track Your Application

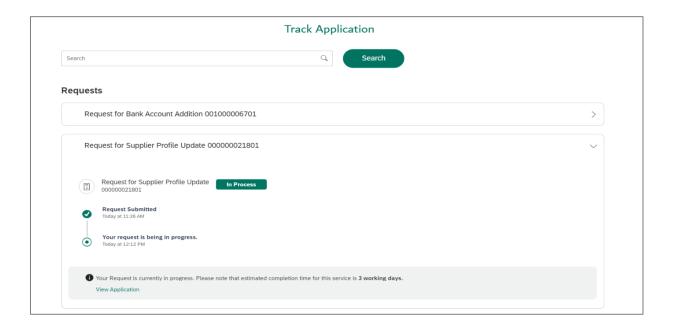
User Action: : Click on My Dashboard tab access the track application service. Click on Track Application button



User Action: Click on the updated application no. 000000021801 to check the status



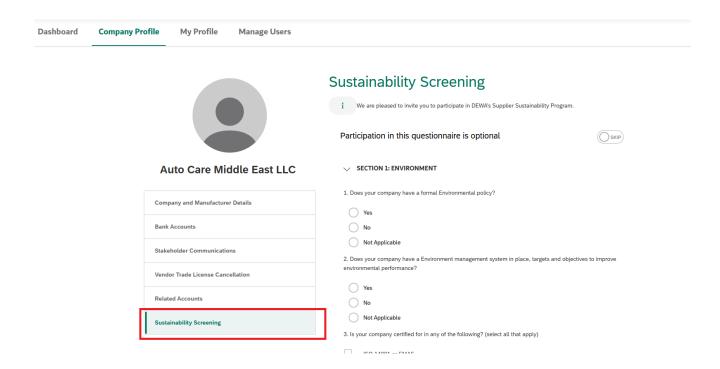




1.2.4 Sustainability Screening Survey

This section is to participalate in the DEWA's Supplier Sustainability Program. At DEWA, we believe that suppliers are essential partners to achieve sustainable progress across our operating footprint and on the journey to sustainable growth.

However this participation is "Optional".





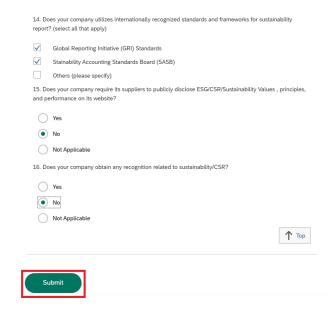


User Action: Select the Tab 'Sustainability Screening' and answer all the question by selection the appropriate option in all sections.

Section1: ENVIRONMENT (15)

Section2: SOCIAL (9)

Section3: GOVERNANCE (16)



User Action: After answering all the question under all sections and click on Submit button.

